

[steveneagelltoyota.co.uk](http://steveneagelltoyota.co.uk)

Award-winning dealer group, dedicated to complete customer dissatisfaction.

Date	15/04/2021
Type	Repair
Mileage	5175
Dealer	Steven Eagell Birmingham
Details	Replaced N/S/F Tyre
Date	26/02/2021
Type	Repair
Mileage	5175
Dealer	Steven Eagell Birmingham

*Is this the same NSF Tyre repair?  
or something different?*

*Same mileage. different dates.*

NSF Tyre Repair from Toyota Database. Note the two different dates but same mileage.  
Are these different repairs or the same repair?



Missing Lighter Socket Fuse

Another Missing Fuse

Date	30/06/2021
Type	Hybrid Health check
Mileage	8666
Dealer	Steven Eagell Birmingham
Date	30/06/2021
Type	Maintenance
Mileage	8666
Dealer	Steven Eagell Birmingham
Details	Remove all customer data from
Maintenance Type	MAJOR ... or Intermediate?

*Date of delivery*

No Stamp in service book.



Toyota database. Very brief record of service.

### Delivered 8 Jul 2021

Parcel was handed to resident.



Ring Automotive Ring RTC1000 12V Rapid Preset Digital, Air Compressor Pump, 2 min Tyre Inflation, LED Light, Carry Case, Valve Adaptors

Sold by: Amazon EU S.a.r.L.

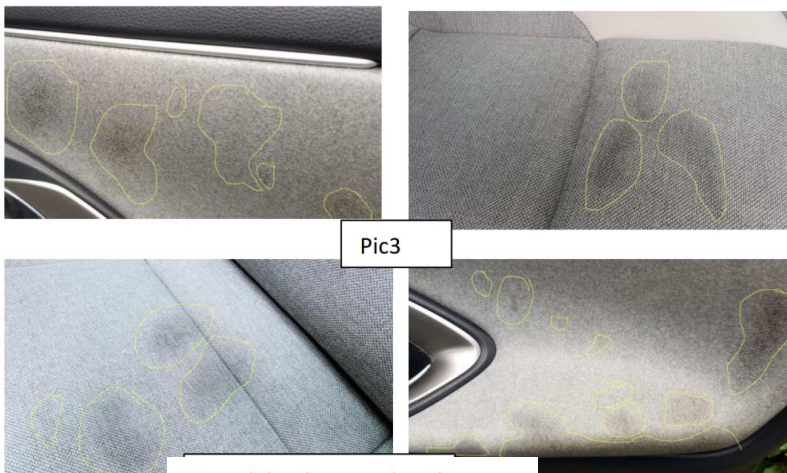
Return window closed on 7 Aug 2021

Condition: New



Right-hand door window trim fastener broken. Although judging by the amount of dust and crud accumulated underneath the loose trim I suspect this was bad assembly at the factory rather than dealer carelessness. Did not include it as dealership error but perhaps should have done as a PDC would have revealed this. Needed to repair it with a chunk of 3M high-strength double-sided tape.

Oil Maintenance Warning Message - just after a maintenance service!



My mobile-phone makes these stains look quite dark. They were conspicuous but not quite as stark as these pictures appear to show. Still, the photos certainly serve to illustrate where they were.

**FINAL VALET**

☐ Appearance conditioning to engine compartment, vehicle interior and exterior

TO BE COMPLETED BY SALESMAN  
I CONFIRM THAT THIS VEHICLE HAS BEEN VALETED AND PREPARED TO MY SATISFACTION FOR DELIVERY TO THE CUSTOMER AND ALL DOCUMENTATION HAS BEEN COMPLETED CORRECTLY

**No signature or tick in check - box!**

SIGNED \_\_\_\_\_ DATE \_\_\_\_\_

THE QUALITY OF THE PRE-DELIVERY INSPECTION SHOULD BE METICULOUS. CHECK THE OPERATION OF EACH ITEM AND TICK IN THE BOX PROVIDED WHEN SATISFACTORY. ON COMPLETION OF THE INSPECTION AND RECTIFICATIONS OF ANY FAULTS **Ha!**

From crude photocopy of PDI Check-List. Note the Final Valet box unsigned. Quality of PDI inspection reminder quite ironic.

**Genuine Toyota C-HR Jack Assy Car Lifting Tool Garage 2016-Onward 09111F4010**  
toyotaofficialstore (22545)

Item condition: New  
Sale date: 13 Jul, 2021  
Quantity: 1  
Price: [Redacted]

[See order details](#)

eBay Money Back Guarantee  
Get the item you ordered or your money back.

**No jack included with spare wheel**

Product Code	Product	Qty	Total
344975	C/P DEM S/F SHAMPOO 2L	1	[Redacted]
Product Code	Product	Qty	Total
176446	A/GLYM HIGH FOAM CLEANER	1	[Redacted]
209130	HAL MINIBLADE AS HFS215	1	[Redacted]